Internet-delivered cognitive behaviour therapy for depression in people with diabetes: study protocol for a randomised controlled trial

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ABSTRACT

Introduction: Depression substantially contributes to the personal burden and healthcare costs of living with diabetes mellitus (DM). Comorbid depression and DM are associated with poorer quality of life, poorer self-management and glycemic control, increased risk for DM complications and higher mortality rates, and higher health service utilization. Depression remains unrecognized and undertreated in people with DM, which may, in part, result from barriers associated with accessing face-to-face treatment. This study will examine the efficacy of an internet-based cognitive behaviour therapy programme for major depressive disorder (iCBT-MDD) in people with DM.

Methods and analysis: A CONSORT 2010 compliant, registered randomised controlled trial of the intervention (iCBT-MDD) versus a treatment as usual control group will be conducted. The study will include 100 adults aged 18 years and over with a diagnosis of type 1 or type 2 DM and self-reported symptoms that satisfy MDD which will enable us to detect a statistically significant difference with a group effect size of 0.6 at a power of 80% and significance level of p=0.05. Participants will be randomised to receive the iCBT-MDD programme immediately, or to wait 10 weeks before accessing the programme. Primary outcomes will be self-reported depression severity, DM-related distress, and glycemic control (glycosylated hemoglobin). Secondary outcomes will be general distress and disability, generalized anxiety, lifestyle behaviours, somatization, eating habits, alcohol use, and acceptability of the iCBT programme to participants, and practicality for clinicians. Data will be analyzed with linear mixed models for each outcome measure.

Ethics and dissemination: The Human Research Ethics Committee of St Vincent’s Hospital Australia have given ethics approval (HREC/13/SVH/291). Results will be disseminated via peer-reviewed publication and social media channels of Australian Diabetes Consumer Representative Bodies.

Trial registration number: The trial is registered with the Australian and New Zealand Clinical Trials Registry (ACTRN12613001198718).

Key messages

- This randomised controlled trial evaluates the impact of a generic online cognitive behaviour therapy (CBT) programme for depression in people with diabetes.
- We will examine the efficacy of the programme, moderators of treatment response, and acceptability to patients.
- This study will answer the question of whether generic online CBT programme for depression are effective and acceptable to people with comorbid diabetes and depression.

Depression treatment in DM

A recent Cochrane review and meta-analysis of treatments for depression in people with DM showed that pharmacological and psychological interventions are effective with moderate and clinically significant effects on depression symptoms. Of the available psychological treatments, cognitive behaviour therapy (CBT) has received the most support. Meta-analyses indicate that psychological interventions including CBT have a positive effect in reducing depression symptoms and remission rates, but may also be
effective at reducing glycosylated hemoglobin (HbA1c) in the long term. These results suggest that treatment for depression not only improves quality of life, but can have a positive effect on DM management.

Although effective treatments are available, depression is under-recognized and undertreated in people with DM. Recent evidence has suggested that a lack of recognition of depression symptoms by practitioners may in part underpin this shortfall in treatment. Financial barriers have been cited as another factor limiting access to care for a substantial minority of people living with DM. In addition, appropriate treatment options must be accessible following screening for depression in diabetes, an important consideration given access to face-to-face mental health services is restricted or unavailable for some. Internet-based programmes have the potential to overcome these barriers in delivery of mental health services in routine DM care.

Online CBT for depression in DM

Online CBT for depressive symptoms appears to be as effective as face-to-face delivery at a fraction of the cost and clinical time. When implemented as part of routine clinical care, outcomes for internet-delivered CBT (iCBT) for depressive symptoms are equivalent to those observed in the controlled trials. Importantly, there is also evidence to suggest that iCBT for depression is acceptable to participants, regardless of age, and reduces the disability associated with this serious mental illness, increases workforce participation, and reduces suicide risk.

It is currently unclear whether people with comorbid depression and DM are best served by a general online depression programme or a depression programme with content tailored to people with diabetes. It has been argued that a general programme may not sufficiently address the disease-specific emotional distress of living with DM, which appears to be an overlapping, yet distinct construct from depression or general distress. DM-related distress, which concerns negative emotional reactions related to living with DM, is far more common and chronic than depression, and is more closely associated with DM self-care and HbA1c. As DM-related distress seems to mediate the association between depression and glycemic control, it is thought that tailored interventions may be more effective in improving both psychological and medical outcomes.

Two randomised controlled trials (RCTs) have examined guided online CBT for depression, both of which were tailored to people with DM. The first trial of 255 Dutch adults with type 1 (T1) and type 2 (T2) DM, found that an online guided CBT for depression programme with DM-specific content was more effective than treatment as usual (TAU) in reducing depression symptoms, increasing depression remission rates, and reducing DM-related distress, with small-to-moderate effect sizes. There were no significant differences in glycemic control between groups 2 months post-treatment completion. Secondary analyses found that MDD, anxiety disorder, and elevated DM distress were not significant effect modifiers, suggesting the guided CBT for depression programme was suitable for participants with clinical profiles ranging from subclinical to severe mental health problems. The second trial with 260 German adults with T1 and T2 DM found that a guided web-based intervention to reduce depression with DM-specific content was effective in reducing both depressive symptoms and DM-specific emotional distress when compared to a brief online unguided psychoeducation programme for depression. Changes in glycemic control were not measured.

These trials show promising results for treating psychological symptoms in people with DM with online CBT for depression programmes, but provide no evidence that additional tailoring with DM-specific content improves glycemic control. The efficacy of an unmodified, general online depression programme has not yet been tested in people with DM. Such work is required to ascertain whether an untailored, general online depression programme is efficacious and acceptable in a population of people with DM, and to help substantiate whether additional intervention tailoring is indeed warranted if outcomes are not equivalent. This research will also identify responders and non-responders to unmodified online CBT depression programmes, which will assist with refining the characteristics of the subgroup of people with DM who may benefit from more targeted treatment approaches.

The current study

This paper presents the SPIRIT guideline compliant study protocol for the RCT of the iCBT programme for MDD (iCBT-MDD) in people living with DM, a programme which aims to improve the emotional well-being of people living with depression. The iCBT-MDD programme used in this study has been demonstrated to be efficacious in the general population. This study replicates the RCT of van Bastelaar et al 2011 in an independent sample, and will extend on previous research by examining whether a general online CBT programme for depression without DM-specific content is efficacious for people with DM.

Study objective

The aim of this RCT will be to evaluate the efficacy of the iCBT-MDD programme for Australian participants with comorbid depression and either T1 or T2 DM. This will enable us to test the generalisability of the results found by van Bastelaar and colleagues to an Australian sample of depressed DM participants. We also aim to identify moderators of treatment effect, including initial severity of depression and presence of DM-related distress, and the differential impact of the programme on depression versus DM-related distress.
Primary outcomes
Primary outcomes will be the impact of the iCBT-MDD programme on self-reported depression symptoms, as well as DM distress and self-reported glycemic control (HbA1c levels). Our primary hypothesis is that adults with T1 and T2 DM randomised to receive immediate treatment will demonstrate significantly lower levels of depression severity than those receiving TAU from pre-intervention to postintervention. We also hypothesise that relative to TAU, the immediate treatment group will demonstrate: (1) lower levels of DM distress; and (2) better glycemic control.

Secondary outcomes
Secondary outcomes will be general distress and disability, generalised anxiety, lifestyle behaviours, somatisation, disordered eating, alcohol use, and acceptability of the iCBT programme to participants with DM and depression. Our secondary hypotheses are that compared with those in TAU, the immediate treatment group will demonstrate significant: (1) reductions in general distress, disability, generalised anxiety, somatic symptom severity, and alcohol use; (2) improvement in lifestyle and eating habits. We also hypothesise that the treatments will be acceptable to people with comorbid DM and depression, and practical for clinicians. Recruitment, retention, and intervention completion rates will also be examined.

METHODS/DESIGN
Design
A CONSORT 2010 compliant,39 registered RCT of the intervention (iCBT) versus a TAU control group. This parallel group, two-arm, superiority trial with 1:1 allocation ratio will demonstrate whether the benefit from the iCBT intervention is superior to natural remission and placebo response. Outcomes will be assessed at three time points: baseline, postintervention/wait time and 3-month follow-up (for the iCBT group only). We will also assess depression, general psychological distress and DM distress at the mid time point.

Setting and recruitment
Participants will be recruited nationwide in Australia via online advertisements posted on national DM-related websites and social media platforms, Facebook, mailing lists, fliers in medical settings, and invitation in the DM Services of St Vincent’s Hospital Sydney. Participants apply for the study via the Virtual Clinic website (http://www.virtualclinic.org.au), where they will complete an automated screening questionnaire. Excluded applicants immediately receive an onscreen message and email thanking them for their application, and encouraging them to discuss their symptoms with their physician.

Applicants whose responses meet selection criteria are sent an information sheet via email explaining the study, and invited to participate in a brief phone interview which confirms whether they meet Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition (DSM-IV) criteria for depression using the Mini International Neuropsychiatric Interview V5.0.0 (MINI).40 Excluded participants are sent an email confirming exclusion with information about depression treatment and a suggestion that they discuss their symptoms with their physician. An offer of treatment is made to participants meeting study inclusion criteria, and they are asked to return an electronic consent form to the investigators prior to study enrolment.

Eligibility criteria
For adults residing in Australia who are aged 18 years and over, eligibility criteria include: a self-reported diagnosis of T1 or T2 DM, access to the internet and a printer, self-identified depression, Patient Health Questionnaire-9 (PHQ-9) scores greater than 5 and less than 24 and meets criteria for MDD according to diagnostic interview, willingness to provide personal and GP contact details, and written informed consent.

Because the intervention and research questionnaires are only available in English language, participants who do not have fluent English skills will be excluded. Participants will also be excluded if they have started CBT in the past month, changed antidepressant medication in the past 2 months, are planning an extended absence during the intervention period, are using atypical antipsychotics or benzodiazepines, or have a self-identified psychotic disorder or bipolar disorder or substance dependence. Participants scoring 2 or 3 on question 9 of the PHQ-9 and identified as being at significant risk of suicide or deliberate self-harm in a risk assessment conducted by clinicians will also be excluded.

Sample size calculations
The sample size was calculated on the basis of the primary hypothesis and informed by previous studies comparing iCBT for depression with no-treatment control groups.38 With a sample size of 100 participants, the study is powered (at 0.8 power) to detect a group difference of 0.6 on the primary MDD measure at p<0.05. To detect a medium effect size of 0.6, 44 participants are needed in each study condition; recruiting up to 100 participants will account for expected attrition.

Study duration
Thirty months from September 2013 inclusive of recruitment, follow-up, analysis and write up of results. The primary end point will be the end of active treatment for treatment group 1 (i.e., 11 weeks after beginning the programme) and the secondary end point will be the 3-month follow-up of these participants (3 months after completion of active treatment for the iCBT group only; the TAU group will be offered the iCBT programme after 10 weeks).
Emerging technologies and therapeutics

Study arms
Participants will be randomised to one of two treatment arms: iCBT intervention or TAU control. Participants from both treatment arms will continue to receive usual care from their health services. Participants from the intervention arm will receive immediate access to the iCBT-MDD programme. Following randomization, participants in the TAU control condition will have a waiting period of 10 weeks after which they will be given access to the iCBT programme. During the waiting period, they will receive email or phone reminders to complete their questionnaires, but will have no other contact with the research and clinical team until they start the intervention.

Randomization
Randomization to the two groups will be generated by http://www.random.org and each choice will be placed in an opaque sealed envelope by a researcher who is independent from the study. Allocation will be concealed to the clinician and participant until after selection criteria are met on the phone interview, and the offer of treatment is made and accepted by the participant.

Participant withdrawal
Participants may be withdrawn from the study if they start or change medication, or if a clinician identifies that the participant requires alternate support in a risk assessment. This is a rare occurrence and will only occur after discussion with the participant. Participants who are withdrawn will not be included in the final analysis.

iCBT-MDD intervention
The iCBT-MDD programme consists of six fully automated, online lessons involving CBT components such as psychoeducation, behaviour activation, cognitive restructuring, problem solving, graded exposure, relapse prevention, and assertiveness skills. See table 1 for an overview of the content of the programme.

At the end of each lesson, participants are required to download a lesson, summary or ‘homework’ document. This document summarises the key information in each lesson, as well as tasks that reinforce the content of the lesson. Lessons are completed sequentially. Participants are required to wait a minimum of 5 days between completing a lesson and starting the next lesson. Each participant has 10 weeks to complete the entire six-lesson programme.

The iCBT-MDD programme is clinician-assisted: clinicians are trained clinical psychologists or psychiatrist registrars with either masters or PhD-level qualifications. Clinicians will monitor participant distress levels throughout the intervention, and correspond with participants by email and phone to provide support as required.

Improving efficacy and adherence
A recent meta-analysis found that the most effective web-based interventions for depression were those that included some support from a healthcare professional.41 Phone and email reminders facilitate adherence and effectiveness in online depression interventions.42 43 These strategies are incorporated into the iCBT-MDD programme to improve adherence. Specifically, automated emails notify when a new lesson is available, remind participants to complete lessons and to congratulate participants for lesson completion. Clinicians email or call participants who request contact, have a depression or distress score indicating deterioration in their condition, or who have not recently logged into the programme following an automated email reminder.

Table 1 Internet-based cognitive behaviour therapy for major depressive disorder programme overview

<table>
<thead>
<tr>
<th>Lesson</th>
<th>Depression programme content</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Lesson</td>
</tr>
<tr>
<td></td>
<td>Psychoeducation about depression, medications, and identifying symptoms of depression</td>
</tr>
<tr>
<td>HWK</td>
<td>Identifying symptoms of depression</td>
</tr>
<tr>
<td>2</td>
<td>Lesson</td>
</tr>
<tr>
<td></td>
<td>Psychoeducation about low activity in depression, activity monitoring, thought monitoring (including monitoring rumination), education about cognitive distortions, shifting attention, and sleep</td>
</tr>
<tr>
<td>HWK</td>
<td>Activity monitoring, thought monitoring</td>
</tr>
<tr>
<td>3</td>
<td>Lesson</td>
</tr>
<tr>
<td></td>
<td>Activity planning, thought challenging/cognitive restructuring; challenging positive and negative metacognitive beliefs about repetitive thinking; hunt for positives</td>
</tr>
<tr>
<td>HWK</td>
<td>Activity planning, thought challenging, hunt for positives</td>
</tr>
<tr>
<td>4</td>
<td>Lesson</td>
</tr>
<tr>
<td></td>
<td>Structured problem solving, education about avoidance and facing fears</td>
</tr>
<tr>
<td>HWK</td>
<td>Facing your fears to overcome avoidance</td>
</tr>
<tr>
<td>5</td>
<td>Lesson</td>
</tr>
<tr>
<td></td>
<td>Assertive communication, effective communication skills, hunt for positives, thought challenging</td>
</tr>
<tr>
<td>HWK</td>
<td>Thought challenging, hunt for positives</td>
</tr>
<tr>
<td>6</td>
<td>Lesson</td>
</tr>
<tr>
<td></td>
<td>Relapse prevention</td>
</tr>
<tr>
<td>HWK</td>
<td>Relapse prevention plan</td>
</tr>
<tr>
<td>General extra resources</td>
<td>100 things to do (ideas for pleasant activity planning), assertiveness, conversation skills, activity planning and monitoring worksheet, facing fears worksheet, positives hunt worksheet, structured problem solving worksheet, thought challenging worksheet, good sleep guide, FAQs (lesson 1–6)</td>
</tr>
</tbody>
</table>

FAQ, frequently asked questions; HWK, homework.
Ethical consideration, possible risks and benefits

The Clinical Research Unit for Anxiety and Depression at St Vincent’s Hospital has now treated over 1700 patients with this iCBT-MDD programme in efficacy trials, and an additional 1000 patients have participated in effectiveness studies of the same programme. There are no known risks associated with this iCBT programme and clinically significant deterioration is rare. Serious adverse events will be those indicating deterioration in well-being as per questionnaire responses at the time points throughout the programme. Regular team meetings will be conducted to monitor any difficulties participants may be having and ways of best dealing with these difficulties. Serious adverse events will be reported to the Ethics Committee. Possible individual benefits include reduced depressive symptoms, distress, and impairment, and clinically significant remission and recovery from MDD.

Primary outcome measures

The PHQ-9 is a well-validated self-report depression questionnaire that will be administered online to measure depression severity over the past 2 weeks. The PHQ-9 contains nine items answered on a four-point Likert scale; the total score ranges between 0 and 27 with scores equal or above 10 having a sensitivity of 88% and a specificity of 88% for major depression. Current DSM-IV diagnoses of depression will be assessed with the MINI. The MINI possesses excellent inter-rater reliability (κ=0.88–1.00) and good concurrent validity with the Composite International Diagnostic Interview (CIDI, WHO, 1990). Glycemic control will be measured via self-reported HbA1c values. While self-reported HbA1c levels may be influenced by biased reporting, we will not have sufficient resources to conduct blood tests to obtain an objective measurement of HbA1c levels. DM-related distress will be measured using the Problem Areas in Diabetes (PAID) questionnaire, a well-validated 20-item measure with a five-point Likert scale; total scores are multiplied by 1.25 and range from 0 to 100 (with higher scores indicating greater emotional distress). It has demonstrated sensitivity to change and good internal and test-retest reliability. See Table 2 for an overview of all measurement tools and administration time points.

Secondary outcome measures

The secondary outcome measures include: Kessler 10-item Psychological Distress scale (K-10) for psychological distress; Fantastic Checklist for lifestyle behaviours, SF-12 for disability, functional impairment, and well-being; PHQ—Eating module for eating habits; PHQ—Alcohol module for alcohol use disorders; Generalized Anxiety Disorder 7-Item (GAD-7) for anxiety severity; and the PHQ—Physical symptoms module (PHQ-15) for somatisation symptom severity.

Table 2 Measurement tools and questions at each time point

<table>
<thead>
<tr>
<th>Measures</th>
<th>Baseline</th>
<th>Mid</th>
<th>Post</th>
<th>3-Month follow-up</th>
</tr>
</thead>
<tbody>
<tr>
<td>Demographics</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Process evaluation</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Expectancy of benefit (baseline) and intervention acceptability and patient satisfaction (post-treatment)</td>
<td>CEQ</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Primary outcomes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Depression</td>
<td>PHQ-9</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>DM distress</td>
<td>Mini International Neuropsychiatric Interview V.5.0.0 MDD module</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Glycemic control</td>
<td>PAID</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Secondary outcomes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Psychological distress</td>
<td>K-10</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Lifestyle behaviours</td>
<td>The Fantastic Checklist</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Disability, functional impairment and well-being</td>
<td>The SF-12</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Eating habits</td>
<td>PHQ—Eating module</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Alcohol</td>
<td>PHQ—Alcohol module</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Anxiety</td>
<td>GAD-7</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Somatization</td>
<td>PHQ-15</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Moderators</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attachment style</td>
<td>The Relationships Questionnaire</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

CEQ, Treatment Credibility/Expectancy Questionnaire; DM, diabetes mellitus; GAD-7, Generalized Anxiety Disorder 7-Item; HbA1c, glycosylated hemoglobin; K-10, Kessler-10; MDD, major depressive disorder; PAID, Problem Areas in DM Questionnaire; PHQ-9, Patient Health Questionnaire—9-Item; PHQ-15, PHQ—Physical symptoms module.
Additional measurements
We will collect: sociodemographic information (age, gender, education, and occupation); diabetes-related information (type, duration of illness, treatment, and complications) expectancy of benefit (baseline); and intervention acceptability and patient satisfaction (post-treatment) using the Treatment Credibility/Expectancy Questionnaire (CEQ); information about self-identified attachment style using The Relationships Questionnaire; and data about the method of recruitment (eg, through social media or clinic referrals).

Statistical analysis
All analyses will be undertaken in SPSS V. 22. Linear mixed models with time as a within-subjects variable and intervention group as the between-subjects variable will be conducted separately for each outcome measure. Within-groups and between-groups effect sizes (Cohen's d and 95% CIs around the effect sizes) will be calculated for all outcome measures. For each group, planned contrasts will be used to compare changes from baseline to post-test, and 3-month follow-up.

Trial monitoring and management
Participants screened out of the study will be encouraged to see their physician and receive an email with depression support information and contact numbers.

Participants in the iCBT-MDD group receive regular email or phone contact with their clinician until they have completed lesson 2 after which contact will be

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**Figure 1** CONSORT flow diagram for the randomised controlled trial of the iCBT-MDD programme for people with diabetes.

iCBT-MDD, internet-based cognitive behaviour therapy programme for major depressive disorder; PHQ-9, Patient Health Questionnaire—9-Item; TAU, treatment as usual.
in response to participant request, or if initiated by the clinician. The TAU group will not receive any additional treatment during this period, but will be monitored pre-trial, mid-trial and post-trial and offered further assistance if their condition deteriorates.

After the treatment group has finished the programme, the TAU group will be offered the iCBT-MDD programme. The treatment group will then complete the follow-up questionnaires and phone interview at 3 months post-treatment. See figure 1 for a procedural overview of the trial.

**Trial status**

The trial is currently in the data collection phase. Recruitment to the study started in February, 2014. A total of 334 people have volunteered to participate in the study and started an online application. Of those who have volunteered to take part, 168 have been screened, with 96 meeting inclusion criteria. It is anticipated that full post and follow-up data will be finalised in November, 2015.

**DISCUSSION**

This paper presents an overview of the iCBT-MDD programme and a description of the methods to implement and evaluate it in a population of adults living with comorbid depression and DM. The iCBT-MDD programme is standard of care treatment for depression in the Anxiety and Depression Clinic of St Vincent’s Hospital Australia and is available to the Australian public under their clinician’s supervision via ThisWayUp Clinic (https://thiswayupclinic.org). Because the iCBT-MDD programme is both affordable and easily accessible, it has the potential to serve as either an adjunct or stand-alone intervention for people with depression seeking treatment and/or looking for alternatives to traditional face-to-face offerings.

Evaluation of this programme in people with DM will provide evidence as to whether unmodified iCBT for depression is a suitable intervention, or if a more tailored CBT intervention specifically addressing the needs of this group is required. It is possible that the iCBT-MDD programme may require additional content that specifically addresses the relationship between depressive symptoms and struggling with a chronic illness and its management in order to improve self-care and DM outcomes.56

We hope to demonstrate the value of iCBT-MDD for use in primary care settings and DM services to assist general practitioners, DM educators, and endocrinologists to facilitate access to depression treatment. If evidence from this study suggests the programme is not suitable for people with DM, the reasons behind this will be explored to inform development of a more tailored CBT intervention for this group which includes illness-specific content.

**Acknowledgements**

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**Contributors**

JN and GA conceived of the study. JN, KW, LR, and GA initiated the study design and JN, TF, JS, AF, TM, KW, and LR helped with implementation. JN provided statistical expertise in clinical trial design and JN and LR will conduct the primary statistical analysis. JN, LR, KW, and LC contributed to refinement of the study protocol and all authors approved the final manuscript.

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**Compelling interests**

None declared.

**Ethics approval**

Ethics approval has been obtained from the Human Research Ethics Committee of St Vincent’s Hospital Australia (HREC/13/SVH/291). Results of this study will be disseminated via publication in peer-reviewed journals and conference presentations, and through the social media channels of St Vincent’s Hospital Sydney and Consumer Representative Bodies for people with DM.

**Provenance and peer review**

Not commissioned; externally peer reviewed.

**Data sharing statement**

No additional data are available.

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