Impact and efficacy of mobile health intervention in the management of diabetes and hypertension: a systematic review and meta-analysis

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ABSTRACT

With the continuous development of science and technology, mobile health (mHealth) intervention has been proposed as a treatment strategy for managing chronic diseases. In some developed countries, mHealth intervention has been proven to remarkably improve both the quality of care for patients with chronic illnesses and the clinical outcomes of these patients. However, the effectiveness of mHealth in developing countries remains unclear. Based on this fact, we conducted this systematic review and meta-analysis to evaluate the impact of mHealth on countries with different levels of economic development. To this end, we searched Pubmed, ResearchGate, Embase and Cochrane databases for articles published from January 2008 to June 2019. All of the studies included were randomized controlled trials. A meta-analysis was performed using the Stata software. A total of 51 articles (including 13 054 participants) were eligible for our systematic review and meta-analysis. We discovered that mHealth intervention did not only play a major role in improving clinical outcomes compared with conventional care, but also had a positive impact on countries with different levels of economic development. More importantly, our study also found that clinical outcomes could be ameliorated even further by combining mHealth with human intelligence rather than using mHealth intervention exclusively. According to our analytical results, mHealth intervention could be used as a treatment strategy to optimize the management of diabetes and hypertension in countries with different levels of economic development.

INTRODUCTION

Diabetes mellitus (DM) and hypertension (HTN) are major controllable risk factors for cardiac, cerebrovascular, and kidney diseases, and both of them are highly prevalent comorbidities among patients.¹ According to the global risk factor assessment published in 2015, high blood pressure (BP), high blood sugar, and smoking were considered to be the top three risk factors for the increasing disability rate.² Sequelae such as heart disease and stroke arising from those aforementioned risk factors are the leading causes of death worldwide.³ The prevalence of DM and HTN

has been continuously on the rise in developing countries, resulting in a heavy financial burden on their healthcare systems. Establishing more effective ways to manage chronic diseases has become the key to solving global health problems.

Over the past two decades, an increasing number of people have been suffering from diabetes worldwide, especially in some developing countries such as China and India.⁴⁻⁷ According to a national survey conducted in 2010, 11% of Chinese adults were diagnosed with diabetes, representing a total of 109.6 million people.⁶ It is worth noting that the prevalence of HTN in China is also very high, with the number of patients newly diagnosed with HTN still increasing. According to a study performed in China, 33.6% (335.8 million) of the Chinese adult population had HTN in 2010, but the BP of only 3.9% patients fell within the currently recommended range (BP<140/90 mm Hg).⁸ Consequently, cheaper but more effective methods of managing chronic diseases need to be urgently developed in some underdeveloped areas.

With the continuous advance of technology, mHealth management mode has become increasingly popular. Until today, a standardized definition is not yet available, but it is defined by the WHO as the application of mobile phones, personal digital assistants (PDAs), patient monitoring equipment and other wireless technologies to support medical and public health practices.⁹ At present, more and more people including those from lower economic classes own mobile and other electronic devices.¹⁰⁻¹² mHealth intervention could possibly be cost-effective in helping medical staffs manage chronic diseases and modifying patients' behaviors, thus providing a practical healthcare strategy for economically underdeveloped countries.¹³⁻¹⁵ mHealth

has been widely used for managing chronic conditions. Despite the fact that products related to mHealth intervention are increasing, the efficacy of mHealth in terms of improving healthcare conditions has not yet been verified and relevant pieces of evidence are scattered. The application of smart medical devices and mobile applications in chronic disease management was summarized in some earlier literature reviews.^{16–19} Nonetheless, the efficacy of mHealth intervention in treating chronic diseases was rarely illustrated. In addition, the applicability of mHealth intervention has been confirmed by clinical trials in several developed countries, although these clinical trials are progressing quite slowly in developing countries such as China. In order to test the efficacy of mHealth interventions with respect to chronic disease management in regions with different economic levels, we conducted a systematic review and meta-analysis in this study.

METHODS

To investigate the efficacy of mHealth interventions in the management of chronic diseases (HTN and DM), we searched for related articles published between January 2008 and June 2019 in PubMed, ResearchGate, Embase, and Cochrane. The search scope was limited to randomized controlled trials (RCTs), human studies and English publications. The terms used for searches in PubMed, ResearchGate, Embase and Cochrane are displayed in online supplementary table 1, while the flowchart of the literature research and study selection procedures is illustrated in online supplementary figure 1.

mHealth intervention

Until now, no standard system is available for classifying mHealth intervention. The WHO has identified six types of mobile medical technologies, which are mobile text messaging, PDAs and smartphones, patient monitoring equipment, mobile telemedicine, MP3 players and mobile computing.^{9 20} It was hereby defined as a kind of health practice or service supported by mobile technology and devices, including mobile phone text messages (MPTMs), mobile phone calls (MPCs), wearable or portable monitoring devices (WPMDS), mobile health applications (mHealth Apps), and telemedicine. Moreover, it was categorized based on the definition and classification provided by the WHO as well as Wang *et al.*^{5 9 20}

Inclusion and exclusion criteria for the relevant studies

Inclusion criteria: (1) all subjects were patients diagnosed with either diabetes or HTN; (2) all subjects in the experimental group used mHealth intervention for disease management; (3) the experimental method used by the institute was RCTs; (4) the experimental results included the required target values, such as glycated hemoglobin, systolic blood pressure (SBP), diastolic blood pressure (DBP), self-efficacy, quality of life and satisfaction, and so on; (5) the study was published in English.

Exclusion criteria: (1) the complete text could not be obtained; (2) the experimental design did not meet the basic scientific requirements; (3) the research subjects were pregnant women, patients with cancer and other non-targeted intervention groups; (4) the experimental group did not use mHealth equipment for intervention or mHealth devices were not the main intervention measure; (5) the results of the study did not include target values.

Data extraction

First, patients' clinical indicators (HbA1c, fasting blood glucose (FBG), SBP, DBP) at the end of the intervention were extracted to assess the difference between mHealth intervention and conventional treatment modalities. Second, we conducted a subgroup analysis to determine the impact of mHealth intervention on countries with different economic levels, and the discrepancies between the five specific types of mHealth interventions. We also compared the difference between combined therapy (mobile health intervention+human intelligence) and single therapy (mobile health intervention). Finally, we analyzed the influence of mHealth on self-efficacy, satisfaction, and health behaviors. Two coauthors (YM, WL) and a research assistant (JW) extracted information from studies meeting the inclusion criteria, based on the study design, subjects, intervention measure, and research results. The extracted information was reviewed by other coauthors to verify their accuracy.

Statistical analysis

The Jadad scale, a universally recognized tool for evaluating the quality of RCTs, was used to assess the quality of the selected studies, whose scores ranged from 0 (very poor) to 5 (rigorous).^{21–23}

We used the Stata software for all statistical analyses. Heterogeneity among studies was measured with the I^2 , whose magnitude was divided into insignificant ($P < 25\%$), moderate ($P \geq 50\%$), and significant ($P \geq 75\%$). A fixed-effect model was built to pool the data whenever the study had no significant heterogeneity ($P < 50\%$), where as a random-effect model was implemented when the heterogeneity was more than moderate in the study ($P \geq 50\%$). We calculated the mean differences and corresponding 95% CIs when studies had the same units or used the same measurements. Furthermore, a sensitivity analysis was performed to examine the cause of heterogeneity.

We evaluated the possibility of publication bias by constructing a funnel plot, then checked the funnel plot asymmetry by using Begg and Egger tests, and defined significant publication bias as a $p < 0.1$. Additionally, Begg and Egger tests results were verified by metabias command. The trim-and-fill analysis was then used to evaluate the impact of publication bias on the results, which was done by metatrim command.

RESULTS

Main characteristics of studies

By searching the database, we included a total of 1747 related articles, out of which 51 articles (including 13 054 subjects) were finally enrolled in the study (online supplementary figure 1).^{24–74} The main characteristics and secondary results of the 51 selected studies are listed in tables 1 and 2, respectively. Among them, 36 studies (70.59%) were conducted in developed countries, while 15 studies (29.41%) were conducted in developing countries. All of the above studies were RCTs, published from 2008 to 2019. The selected studies' total sample size ranged from 34 to 1665, with each study consisting of both male and female subjects. The duration of intervention varied from 1 month to 5 years, being approximately 3–6 months in most studies (23, 45.1%), not more than 3 months in 11 studies (21.6%), and more than 6 months in 17 studies (33.3 %).

Table 2 portrays the five different types of mHealth interventions and their respective functions, mainly consisting of: (1) MPTMs: using SMS for chronic disease education and management; (2) MPCs: using MPCs for chronic disease education, management and follow-up monitoring; (3) WPMDs: electronic devices which can be used to collect and upload clinical data as well as monitor patients' vitals by wireless technology, such as pedometer, dynamic BP and blood glucose monitors, and so on; (4) mHealth APPs: apps installed on smart phones or accessed online which can provide health education and disease management services, as well as calculate insulin doses and food caloric contents, and so on; (5) Telemedicine: the most commonly used wireless smart technology via smartphones, networks, and tablets for remote monitoring, rehabilitation exercises and treatment, principally in the form of videos and emails.

Primary outcome of intervention

Glycated hemoglobin A1c (HbA1c)

Forty studies (comprised of 8006 participants) reported data on HbA1c, which was then pooled by a random-effect model for meta-analysis.^{24–58 60 63 66 69 72} The results indicated that compared with traditional treatment, mHealth intervention was associated with a significant improve in HbA1c (weighted mean difference (WMD) (95% CI)=−0.39 (−0.50 to −0.29)) (figure 1, HbA1c-A). A sensitivity analysis was subsequently performed (see online supplementary figure 2, HbA1c-A), since the results demonstrated a moderate heterogeneity ($I^2=62.7\%$, $p<0.01$). We equally noticed that mHealth intervention had a positive effect on controlling HbA1c levels in countries with different economic levels (developed countries: WMD (95% CI)=−0.35 (−0.46 to −0.24); developing countries: WMD (95% CI)=−0.52 (−0.78 to −0.26)) (figure 1, HbA1c-B). The subgroup analysis revealed that mHealth intervention also had a positive impact on different types of patients with diabetes (T2DM: WMD (95% CI)=−0.40 (−0.52 to −0.28)); T1DM: WMD (95% CI)=−0.30 (−0.47 to −0.12)) (figure 1, HbA1c-C), in which its effect on

patients with T2DM was more significant. Moreover, the Egger test results pointed out that the research results may have some publication bias ($p=0.036$). Based on further analysis conducted through a trim-and-fill test, the estimated value was not affected by publication bias (namely, no trimming was performed given that the data remained unchanged).

Fasting blood glucose (FBG)

A total of 15 studies reported FBG values, which were pooled and analyzed by using a random-effect model.^{24 25 28 30 32 34 48 50 51 53 54 56 58 63 66} We observed that mHealth intervention could better control FBG levels compared with conventional treatment strategies (WMD (95% CI)=−0.52 (−0.93 to −0.12)) (figure 1, FBG-E). Due to the study results' moderate heterogeneity ($I^2=57.6\%$, $p=0.003$), we conducted a sensitivity analysis (online supplementary figure 2, FBG-B). The Egger test results indicated that there was no publication bias ($p=0.16$).

Systolic blood pressure (SBP)

A total of 30 articles (consisting of 9476 participants) reported data on SBP.^{28 34–37 41 44 46 48 49 51–57 59–62 64–68 70 71 73 74} We found out that mHealth intervention had a greater impact on SBP than traditional treatment strategies (WMD (95% CI)=−2.99 (−4.19 to −1.80)) (figure 2, SBP-A). Then, a sensitivity analysis was also conducted due to a large heterogeneity within the research results ($I^2=67.3\%$, $p<0.05$). When the articles published by Green *et al* and Margolis *et al* were eliminated, I^2 dropped to 60.1% and 49.6%, respectively (online supplementary figure 2, SBP-C, D).^{59 73} No significant publication bias ($p=0.439$) was detected during analysis. The subgroup analysis demonstrated that there was a discrepancy between the results of mHealth intervention in countries with different levels of economic development (developed countries: WMD (95% CI)=−5.72 (−7.46 to −3.99); developing countries: (WMD (95% CI)=0.25 (−3.10 to 3.59)) (figure 2, SBP-B). Besides, we also noted that combined intervention (mHealth +human intelligence) was more effective than mobile health intervention used exclusively (combined intervention: WMD (95% CI)=−6.17 (−8.83 to −3.50); mHealth intervention: WMD (95% CI)=−2.16 (−5.07 to 0.75)) (figure 2, SBP-C).

Diastolic blood pressure (DBP)

A total of 28 articles (counting a total of 8506 participants) reported data on DBP.^{28 34–37 41 44 46 48 49 51–57 59 60 62 65–68 70 71 73 74} The study results suggest that mHealth intervention had a greater effect on reducing the DBP in comparison to traditional treatment strategies (WMD (95% CI)=−1.14 (−1.86 to −0.42)) (figure 2, DBP-E). Due to the presence of moderate heterogeneity ($I^2=57.1\%$, $p<0.01$), we also conducted a sensitivity analysis. When the articles of Green *et al* and Margolis *et al* were eliminated, I^2 dropped to 60.1% and 49.6%, respectively (online supplementary figure 2, DBP-E, F).^{59 73} Meanwhile no

Table 1 Summary of characteristics of 51 studies that examined mHealth intervention for hypertension and diabetes treatment and management

ID*	Reference	SS	Gender (female)	Age (years)†	mHealth type	ID*	Reference	SS	Gender (female)	Age (years)†	mHealth type	ID*	Reference	SS	Gender (female)	Age (years)†	mHealth type
1	Goodarzi <i>et al</i> ²⁴	81	63 (77.78%)	Exp: 50.98 (10.32), Cont: 56.71 (9.77)	MPTM	18	Chamary <i>et al</i> ⁴³	941	599 (63.66%)	Exp: 56.7 (11.3), Cont: 56.0 (12.0)	MPCs	35	Piette <i>et al</i> ⁶⁰	291	150 (51.5%)	Exp: 55.1 (9.4), Cont: 56.0 (10.9)	MPCs +WPMD
2	Yaron <i>et al</i> ²⁷	67	35 (52.24%)	Exp: 43.1 (11.0), Cont: 45.1 (14.0)	Telemedicine	19	Basudev <i>et al</i> ⁴⁶	208	88 (42.31%)	Exp: 60.5 (12.3), Cont: 59.3 (12.0)	Telemedicine	36	Cho <i>et al</i> ⁶³	71	43 (60.56%)	Exp: 65.3 (9.3), Cont: 63.1 (10.3)	Telemedicine +WPMD
3	Ramadas <i>et al</i> ³⁰	128	51 (39.84%)	Exp: 49.6 (10.7), Cont: 51.5 (10.3)	Telemedicine	20	Crowley <i>et al</i> ⁴⁸	50	2 (4.0%)	Exp: 60 (8.4), Cont: 60 (9.2)	MPCs	37	Bujnowska-Fedak <i>et al</i> ⁶⁶	95	44 (46.32%)	Exp: 53.1 (25.2), Cont: 57.5 (27.4)	Telemedicine
4	Abaza <i>et al</i> ³³	73	41 (56.16%)	Exp: 51.24 (8.66), Cont: 51.77 (9.68)	MPTM	21	Odnoletkova <i>et al</i> ⁵²	574	221 (38.50%)	Exp: 63.8 (8.7), Cont: 62.4 (8.9)	Telemedicine	38	Berndt <i>et al</i> ⁶⁹	68	27 (39.71%)	Exp: 12.9 (2.0), Cont: 13.2 (2.9)	mHealth Apps+Telemedicine
5	Wild <i>et al</i> ³⁶	321	107 (33.33%)	Exp: 60.5 (9.8), Cont: 61.4 (9.8)	Telemedicine	22	Baron <i>et al</i> ⁵⁵	81	35 (43.21%)	Exp: 58.2 (13.6), Cont: 55.8 (13.8)	Telemedicine	39	Charpentier <i>et al</i> ⁷²	120	77 (64.17%)	Exp: 31.6 (12.5), Cont: 36.8 (14.1)	mHealth Apps+Telemedicine
6	Duruturk <i>et al</i> ³⁹	44	18 (36.0%)	Exp: 52.82 (11.86), Cont: 53.04 (10.45)	Telemedicine	23	Di Bartolo <i>et al</i> ⁵⁸	182	89 (48.90%)	Exp: 17.6 (3.1), Cont: 17.8 (3.0)	mHealth Apps +WPMD	40	Kim <i>et al</i> ⁶⁸	34	18 (52.94%)	Exp: 45.5 (9.1), Cont: 48.5 (8.0)	Telemedicine +WPMD
7	Sarayani <i>et al</i> ⁴²	100	41 (41.0%)	Exp: 53.4 (10.3), Cont: 56.7 (11.5)	MPCs	24	Benson <i>et al</i> ⁵⁹	118	53 (44.92%)	Exp: 59.8 (10.2), Cont: 60 (8.66)	Telemedicine	41	Piette <i>et al</i> ⁶¹	181	122 (67.40%)	Exp: 58.0 (12.26), Cont: 57.1 (10.55)	Telemedicine
8	Wang <i>et al</i> ⁴⁵	212	104 (49.06%)	Exp: 52.6 (9.1), Cont: 54.7 (10.3)	Telemedicine	25	Boaz <i>et al</i> ⁶²	35	22 (62.86%)	Exp: 63 (10.0), Cont: 63 (15.0)	Telemedicine	42	Bobrow <i>et al</i> ⁶⁴	915	662 (72.35%)	Exp: 54.2 (11.6), Cont: 54.7 (11.6)	MPTM
9	Kim <i>et al</i> ⁴⁸	182	94 (51.65%)	Exp: 52.5 (9.1), Cont: 55.6 (10.0)	Telemedicine	26	Liou <i>et al</i> ⁶⁵	95	47 (49.47%)	Exp: 35.4 (9.5), Cont: 36.7 (9.4)	Telemedicine	43	Kim <i>et al</i> ⁶⁷	250	100 (40.0%)	Exp: 56.1 (11.0), Cont: 58.8 (10.6)	Telemedicine
10	Lim <i>et al</i> ⁵¹	100	25 (25.0%)	Exp: 64.3 (5.2), Cont: 65.8 (4.7)	Telemedicine	27	Rossi <i>et al</i> ⁶⁸	130	74 (56.92%)	Exp: 59.9 (9.4), Cont: 59.2 (9.3)	Telemedicine +WPMD	44	McManus <i>et al</i> ⁷⁰	782	364 (46.55%)	Exp: 67.0 (9.3), Cont: 66.8 (9.4)	Telemedicine
11	Cho <i>et al</i> ⁵⁴	484	177 (36.57%)	Exp: 52.9 (9.2), Cont: 53.4 (8.7)	Telemedicine	28	Davis <i>et al</i> ⁷¹	165	123 (74.55%)	Exp: 70.8 (6.5), Cont: 70.9 (6.8)	Telemedicine	45	Margolis <i>et al</i> ⁷³	450	201 (44.67%)	Exp: 62.0 (11.7), Cont: 60.2 (12.2)	Telemedicine
12	Kleinman <i>et al</i> ⁵⁵	90	27 (30.0%)	Exp: 48.8 (9.0), Cont: 48.0 (9.5)	mHealth Apps	29	Shea <i>et al</i> ⁷⁴	1685	1046 (62.82%)	Exp: 35.97 (10.7), Cont: 34.42 (10.3)	Telemedicine	46	Green <i>et al</i> ⁶⁹	519	287 (55.30%)	Exp: 59.3 (8.6), Cont: 58.6 (8.5)	Telemedicine
13	Fortmann <i>et al</i> ⁵⁸	126	94 (74.60%)	Exp: 47.8 (9.0), Cont: 49.1 (10.6)	MPTM	30	Kirwan <i>et al</i> ⁷⁷	72	44 (61.11%)	Exp: 66.6 (8.8), Cont: 66.2 (8.8)	mHealth Apps +MPTM	47	McManus <i>et al</i> ⁶²	527	255 (53.13%)	Exp: 66.6 (8.8), Cont: 66.2 (8.8)	Telemedicine
14	Jeong <i>et al</i> ³¹	225	72 (32.0%)	Exp: 52.46 (8.48), Cont: 53.16 (9.06)	Telemedicine	31	Moattari <i>et al</i> ⁶⁰	48	27 (57.0%)	Exp: 68.5 (7.5), Cont: 67.9 (8.4)	Telemedicine	48	Rifkin <i>et al</i> ⁶⁵	43	2 (4.65%)	Exp: 68.5 (7.5), Cont: 67.9 (8.4)	Telemedicine +WPMD
15	Kempf <i>et al</i> ⁵⁴	167	77 (46.11%)	Exp: 59.0 (9.0), Cont: 60.0 (8.0)	Telemedicine	32	Rossi <i>et al</i> ⁶³	127	67 (52.76%)	Exp: 38.4 (10.3), Cont: 34.3 (10.0)	mHealth Apps+Telemedicine	49	Lee <i>et al</i> ⁶⁸	382	192 (50.26%)	Exp: 57.29 (10.90), Cont: 58.90 (10.7)	Telemedicine +WPMD
16	Nicolucci <i>et al</i> ²⁷	302	116 (38.41%)	Exp: 59.1 (10.3), Cont: 57.8 (8.9)	Telemedicine	33	Zhou <i>et al</i> ⁶⁶	114	—†	Exp: 54 (10.7), Cont: 53.5 (10.2)	Telemedicine	50	Kim <i>et al</i> ⁷¹	95	65 (68.42%)	Exp: 57.5 (8.6), Cont: 57.7 (8.7)	mHealth Apps +WPMD
17	Wakefield <i>et al</i> ⁴⁰	108	60 (55.56%)	Exp: 57.7 (10.8), Cont: 62.5 (10.9)	Telemedicine	34	Tang <i>et al</i> ⁶⁷	415	166 (40.0%)	Exp: 60.5 (11.8), Cont: 60.8 (10.7)	Telemedicine	51	McKinstry <i>et al</i> ⁷⁴	401	164 (40.90%)	Exp: 60.5 (11.8), Cont: 60.8 (10.7)	Telemedicine

*Study ID, indicate the 1st to 51th study.
†Unless otherwise indicated, values are n(N%), ranges or means(SDs).
‡mHealth Apps, mobile health applications; MPCs, mobile phone calls; MPTMs, mobile phone text messages; SS, sample size; WPMDs, wearable or portable monitoring devices.
ID, identifier; mHealth, mobile health; mHealth Apps, mobile health applications; MPCs, mobile phone calls; MPTMs, mobile phone text messages; SS, sample size; WPMDs, wearable or portable monitoring devices.

Table 2 Main study characteristics and findings from 51 studies that examined mHealth intervention for diabetes and hypertension treatment and management

Category	Number of studies (n, %)	Study ID*
Country/setting		
Developed country		
USA	13 (25.5)	13, 17, 18, 20, 24, 28, 29, 34, 35, 45, 46, 48, 50
England	6 (11.8)	5, 19, 22, 44, 47, 51
Korea	6 (11.8)	10, 11, 14, 36, 40, 43
Italy	4 (7.8)	16, 23, 27, 32
Germany	2 (3.9)	15–38
Israel	2 (3.9)	2–25
Australia	1 (2.0)	30
Belgium	1 (2.0)	26
France	1 (2.0)	44
Developing country†		
China	5 (9.8)	8, 9, 26, 33, 49
Iran	3 (5.9)	1, 7, 31
Egypt	1 (2.0)	4
India	1 (2.0)	12
Honduras and Mexico	1 (2.0)	41
Malaysia	1 (2.0)	3
Turkey	1 (2.0)	6
Poland	1 (2.0)	37
South Africa	1 (2.0)	42
Intervention time/duration		
≤3 months	11 (21.6)	1, 4, 6, 7, 15, 17, 31, 33, 36, 38, 41
3–6 months	23 (45.1)	3, 8–14, 20, 21, 23, 25–27, 30, 32, 37, 39, 43, 48–51
>6 months	17 (33.3)	2, 5, 16, 18, 19, 22, 24, 28, 29, 34, 35, 40, 42, 44–47
Sample size		
<100	17 (33.3)	1, 2, 4, 6, 12, 20, 22, 25, 26, 30, 31, 36–38, 40, 48, 50
100–500	27 (52.9)	3, 5, 7–11, 13–17, 19, 23, 24, 27, 28, 32–35, 39, 41, 43, 45, 49, 51
>500	7 (13.7)	18, 21, 29, 42, 44, 46, 47
Targeted patient		
T1DM	7 (13.7)	2, 23, 27, 30, 32, 38, 39
T2DM	28 (54.9)	1, 3–16, 19–21, 24, 26, 28, 29, 33–37, 40
T1DM and T2DM combined	4 (7.8)	18, 22, 25, 31
T2DM and HTN combined	1 (2.0)	17
HTN	11 (21.6)	41–51
Type and specific function of mHealth		
MPTMs		
Knowledge and tips	5 (9.8)	1, 4, 13, 40, 42
Suggestions	1 (2.0)	42
Reminder	2 (3.9)	4–42
Medical consultations‡	1 (2.0)	42
Feedback	1 (2.0)	30
Telemedicine		
Knowledge and tips	26 (51.0)	3, 6, 8, 9, 14–16, 19–22, 24, 26, 29, 31, 32, 34, 38–41, 44–46, 49, 51
Suggestions	20 (39.2)	2, 5, 10, 11, 16, 17, 19–21, 25–27, 31, 33, 34, 36, 41, 43, 46, 47
Reminder	5 (9.8)	16, 24, 27, 44, 49
Medical consultations	17 (33.3)	5, 11, 14, 15, 19, 24–29, 36, 37, 39, 45, 46, 48

Continued

Table 2 Continued

Category	Number of studies (n, %)	Study ID*
Data monitoring/collection/store/transmit	27 (52.9)	2, 5, 8–11, 14, 16, 17, 20, 22, 25, 29, 31, 33, 34, 37, 40, 41, 43–47, 51
Feedback	10 (19.6)	2, 9, 10, 14, 22, 27, 31, 37, 38, 51
MPCs		
Knowledge and tips	3 (5.9)	7, 18, 35
Medical consultations	3 (5.9)	7, 18, 35
Reminder	1 (2.0)	35
mHealth APPs		
Suggestions	2 (3.9)	12–50
Medical consultations	1 (2.0)	23
Reminder	2 (3.9)	12–50
Data monitoring/collection/store/transmit	5 (9.8)	12, 30, 32, 38, 39
WPMDs		
Data monitoring/collection/store/transmit	8 (15.7)	23, 27, 28, 35, 36, 48–50
Secondary intervention results		
Improved knowledge	3 (5.9)	1, 3, 4
Improved adherence	14 (27.5)	4, 5, 7, 8, 12, 14, 18, 23, 24, 25, 36, 38, 45, 49
Improved self-efficacy/self-care§	13 (25.5)	1, 3, 4, 7, 15, 18, 20, 35–38, 45, 50
Improved behavior	12 (23.5)	1, 3, 6, 10, 15, 16, 18, 24, 30, 35, 41, 45
Improved satisfaction	10 (19.6)	2, 11, 12, 13, 27, 32, 34, 38, 41, 45
Improved symptoms	7 (13.7)	6, 18, 22, 25, 34, 35, 41
Improved quality of life	10 (19.6)	6, 16, 21, 22, 25, 27, 32, 35, 37, 41
Improve complications	6 (11.8)	14, 15, 25, 28, 32, 33
Changed bad habits	1 (2.0)	50
Reduced costs¶	2 (3.9)	2–39

*Study ID: indicate the 1st to 51st study.

†Developing country: refers to countries with low levels of economy, technology, and people's living standards. Evaluation criteria mainly refer to the relatively low GDP per capita (GDP per capita) of the country.

‡Medical consultations: patient–health care giver communication by phone, video, and so on.

§Improved self-efficacy/self-care: as evaluated by scale, such as diabetes self-efficacy scale, diabetes self-care activities scale, and so on.

¶Reduced costs: it means that using mHealth can save the time for instruction than usual care, or save the time and money spent traveling to and from hospital, and so on.

HTN, hypertension; mHealth, mobile health; mHealth Apps, mobile health applications; MPCs, mobile phone calls; MPTMs, mobile phone text messages; T1DM, type 1 diabetes mellitus; T2DM, type 2 diabetes mellitus; WPMDs, wearable or portable monitoring devices.

significant publication bias ($p=0.857$) was identified in this analysis.

Secondary results of intervention

According to literature review, 14 (27.5%) articles described improvements in patients' compliance after using mHealth intervention,^{25 26 29 31–33 36 42 43 45 63 68 69 73}

while 13 (25.5%) articles reported an amelioration in self-efficacy and self-care ability.^{24 30 33 34 42 43 49 60 63 66 69 71 73}

Furthermore, 12 (23.5%) articles declared changes in eating habits, physical activity, and other behavioral patterns after using mHealth intervention.^{24 29 30 34 37 39 43 47 51 60 61 73}

Ten (19.6%) other articles recorded improvements in the quality of life.^{32 37–39 52 53 55 60 61 66}

Moreover, some studies also stipulated that mHealth intervention could reduce complications related with chronic diseases, improve patients' knowledge of chronic diseases management and reduce the treatment cost (see [table 2](#)).

DISCUSSION

To our knowledge, this is the first article evaluating the impact of mHealth intervention in countries with different economic levels. A total of 51 research literature were included in this study. Our research results indicated that mHealth intervention could improve clinical indicators such as HbA1c, FBG, SBP, and DBP when compared with traditional treatment strategies. Meanwhile, we also discovered that mHealth intervention positively correlated with improvements in the patients' quality of life, satisfaction and lifestyle.

Our study has confirmed the efficacy of mHealth intervention in the management of DM and HTN, which was consistent with the results obtained in previous studies. Prior articles on mHealth were essentially limited to a single type of intervention, such as telemedicine, mHealth Apps and MPTMs. However, five different types of mHealth intervention were included in this article.

Figure 1 Meta-analyses of mHealth intervention treatments versus other traditional treatments, comparing HbA1c and FBG. Outcomes assessed are (A) change in HbA1c at the end of intervention in studies that compared mHealth treatment with traditional treatment, (B) comparing the effects of mHealth interventions on HbA1c control in countries with different levels of economic development, (C) comparing the effects of mHealth interventions on HbA1c control in patients with different types of diabetes, (D) comparing the difference of five different types of mHealth interventions on HbA1c control, and (E) change in FBG at the end of intervention in studies that compared mHealth treatment with traditional treatment. FBG, fasting blood glucose; HbA1c, glycated hemoglobin A1C; MPCs, mobile phone calls; MPTMs, mobile phone text messages; T1DM, type 1 diabetes mellitus; T2DM, type 2 diabetes mellitus; WMD, weighted mean difference.

Figure 2 Meta-analyses of mHealth intervention treatments versus other traditional treatments, comparing SBP and DBP. Outcomes assessed are (A) change in SBP at the end of intervention in studies that compared mHealth treatment with traditional treatment, (B) comparing the effects of mHealth intervention on SBP control in countries with different levels of economic development, (C) SBP in studies that compared combination treatment with mHealth treatment alone, (D) change in DBP at the end of intervention in studies that compared mHealth treatment with traditional treatment, and (E) comparing the difference of five different types of mHealth interventions on SBP control. DBP, diastolic blood pressure; MPTMs, mobile phone text messages; SBP, systolic blood pressure; WMD, weighted mean difference.

This study revealed that compared with the control group, telemedicine and MPTMs, or a combination of these two intervention measures could effectively improve blood sugar and BP levels. While the effect of telemedicine intervention was more evident (see figure 1, HbA1c-D and figure 2, SBP-D). It should be noted that the pooled effect of intervention measures such as MPCs and APPs was not significant because the amount of literature was small, but most study results on MPCs and APPs indicated that mHealth intervention was conducive to improvements in blood sugar and BP levels.

Our study also discovered that mHealth intervention had a greater impact on patient with T2DM than T1DM, which was consistent with the results of the study conducted by Su *et al.*¹⁷ The main reason for such difference may be related to the disease's pathophysiology. As we know, patients with T1DM are completely dependent on insulin therapy, whereas patients with T2DM can improve their blood glucose through changes in their lifestyle and eating habits, especially in the early stage of diabetes. We found out that most mHealth intervention chiefly achieve blood sugar control by promoting favorable lifestyle and eating habits, which is the main reason why mHealth intervention is more effective for patients with T2DM. Hence, it is believed that the key to excellent curative effects is to formulate specific intervention measures for different types of diabetics.

According to our study results, mHealth intervention has a more significantly positive effect in controlling the SBP in developed countries compared with the control group, but its effects were not that significant in developing countries. After carefully reading, examining and comparing the original studies, we found out that the three RCTs (Lee *et al*, Piette *et al*, Bobrow *et al*) conducted in developing countries exclusively used mHealth as intervention (not combined with professional healthcare management).^{61 64 68} Nonetheless, in developed countries, mHealth intervention is usually combined with professional healthcare management to provide disease-related care during the intervention so as to enhance the clinical efficacy. This explains why mHealth intervention performed in developed countries demonstrates a higher efficacy with respect to SBP control. These results are consistent with those in the study carried out by Hou *et al* stating that the intervention of healthcare professionals is essential to enhance the clinical efficacy of mHealth.¹⁶ Withal, the BP values after mHealth intervention have exhibited varying degrees of improvement compared with the baseline values, which was confirmed in most RCTs conducted in developing countries.^{35 56 66} Based on these observations, we reckon that using mHealth intervention also exerts a positive effect on improving BP levels in developing countries. In order to validate our study results, we also conducted a subgroup analysis. The results of our subgroup analysis indicated that the combination of mHealth intervention and professional

management (By pharmacists, nutritionists, full-time nurses and sports coaches) was more effective than exclusively performing mHealth intervention (combined intervention: WMD (95% CI)=−6.17 (−8.83 to −3.50); mHealth intervention: WMD (95% CI)=−2.16 (−5.07 to 0.75)). Notwithstanding, it should be noted that despite the immense convenience provided by the continuous development of high technology, greater benefits can be produced just by combining human intelligence with artificial intelligence.

Sensitivity analysis

In the sensitivity analysis of HbA1c, we noticed that the heterogeneity decreased significantly when excluding Kim's research.⁵⁸ After careful inspection and comparison of the original research, we concluded that the presence of heterogeneity could be explained by small sample size (n=34). It was the same case for the SBP and DBP when the articles published by Green *et al* and Margolis *et al* were excluded.^{59 73} After a detailed analysis of the original study, we realized that disease management by professional pharmacists was illustrated in both articles. Consequently, it was inferred that professional intervention could strengthen disease management, which may also be a cause of heterogeneity.

Quality assessment

We used the Jadad score to assess the quality of a total number of 51 included literature, in which RCTs were used. Among them, 37 studies (72.55%) described the generation of random methods in detail and processed incomplete data. Since this was an open study, considering the nature of the intervention, it was not possible to blind the patient or his clinician, so double blindness was not feasible. Meanwhile, 44 studies (86.27%) reported the follow-up process in particular and explained the reasons for patients' withdrawal (online supplementary table 2).

LIMITATIONS

Despite the growing interest regarding the implementation of various mHealth technologies, the long-term effects of such interventions remain unknown and will need to be tested in a more representative population over a longer time period.

CONCLUSION

Our systematic review and meta-analysis indicate that mHealth intervention can improve clinical outcomes, reduce costs, ameliorate the quality of life and enhance self-efficacy among patients in countries with different levels of economic development. Our study also emphasized that the combination of mHealth intervention with professional management is crucial in order to achieve optimum clinical effectiveness.

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